

Dear Value Guest,

As part of our commitment to enhancing your guest experience and maintaining the highest standards of comfort and quality, we wish to inform you of an upcoming renovation project at our hotel.

From August 5th to September 30th, 2024, our swimming pool will undergo a comprehensive renovation. This project includes significant work, such as structural improvements around the pool area. As a result, the swimming pool will be closed for the duration of two months. The work is scheduled to take place daily from 10:00 AM to 5:00 PM. Our hotel, restaurant, and other services will continue to operate as usual. Our team is dedicated to minimizing any potential noise disturbances or disruptions during this period, striving to maintain a serene and welcoming environment for all our guests

Below detail is for reference:

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| August 5 th – September 5 th , 2024: | Civil and Piping Work |
| September 6 th – 30 th , 2024: | Surface Work & Roof maintenance |

We apologize for the inconvenience may cause to your travel plans and appreciate your understanding during this period. Should you have any question or assistance, please email us at info@rivasuryabangkok.com or call us at 66 2 633 5000.

Thank you for your continued support, and we look forward to welcoming you soon!

Yours sincerely,

Management Team